



SERVICES & RATES
EFFECTIVE JAN 2014

IN STORE RATES:

PC Estimates have always been free, I have never charged for an estimate since 1989, charges occur only when work is performed!!!

PC - Laptop Check out / Quick Repair	\$ 20.00	Covers Diagnostic Charges and up to 1/2 Hour of Labor, We Perform this while you wait, we will troubleshoot any issues and try a quick repair, if additional work is needed, you can choose to leave the unit for the flat rate repair charges listed below, or take it back with you. If additional work is required you are not billed for this service, only the flat rate. If the Diagnosis is simple, bad dc jack, bad adapter, blown main board, you typically wont be charged for this service per our free estimate policy.
Mad Mikes Value Pack	\$ 25.00	Remove old Antivirus, Misc Apps, load Free Antivirus and Tools
Laptop DC Power Jack Repair	\$ 90.00	Flat Rate Labor, with Standard DC Jack *Additional Costs for Expensive Jacks*
Laptop Main Board Repair	\$ 90.00	Flat Rate to Refloat BGA, replace NIC or USB ports \$ 45.00 labor if non-repairable
Build PC with Customers Parts	\$ 75.00	includes loading OS, Updates, Antivirus-Spyware, Testing, Assembly & Setup. Additional \$ 25.00 for extensive customizations, liquid cooling, Raid, etc.
PC Tune Up / Virus Removal / Reload	\$ 75.00	Includes Updates, Antivirus, Anti Spyware, Anti Malware, Hardware Test, Defrag of Hard Drive, Cleanout Startup areas, and Registry Optimization, Basic Recovery of Data if FAT is blown on Hard Drive, and restore of data.
Expedited Services	\$ 35.00	Repair PC same Day or By next Business day, assuming parts are in stock.
Precautionary Data Backup on Drop off	\$ 15.00	Copy data before initial scan or work to our servers as a precaution of data loss There is no guarantee that data can be saved.
Data Recovery Standard	\$ 50.00	Flat Rate, Recover or Copy Data or Move to new PC, Laptop, external HDD
Data Recovery Enhanced	\$ 75.00	Flat Rate, Recover Formatted, Deleted or Repartitioned Hard Drives, Some Mechanical failures covered. \$ 35.00 Charge if Unsuccessful.
Data Recovery Extreme	<u>Quoted</u>	Physical Failure of Drive, Forensics hookup, Backup Data to Media Drive will be shipped out and insured, Court appearance billed additionally.
Phone Support	\$ Free	Call in and ask questions, our Techs will give you up to 5 minutes of time.
Copy Data, Setup Emails, load Tools	\$ 50-75.00	Flat Rate, Copy Entire Drive, Move My Docs, Favorites, Import Emails.
New Mad Mikes PC Copy Data	\$ Free	With a Mad Mikes PC data transfer is Free
Pickup or Delivery	\$ 20.00	Flat Rate, our Techs will pickup and Deliver if necessary, Delivery includes hooking up components and testing, most local areas.

ON SITE RATES:

On Site Service normal Business Hours.	\$ 50.00	per hour, plus a twenty dollar trip charge, one hour minimum, plus parts.
Pickup or Delivery	\$ 20.00	Flat Rate, our Techs will pickup and Deliver if necessary, Delivery includes hooking up components and testing, most local areas.

As the owner of MADMIKES I have been Servicing and selling PC's and Peripherals since 1989. we have customers ranging from just one PC to customers having hundreds of PC's. All customers are treated the same regardless of size and our work is guaranteed. We offer Different services tailored to customers needs. We can come to your home or business or you can bring the unit to us. The rate to repair the unit if brought in to us is significantly less than if we come and repair it onsite but the choice is yours.

For business' that need a company that can service them 24 x 7 we offer that too.
 At MADMIKES we have technicians on call and all our networking Techs are Microsoft Certified.

If you are looking for quality responsible service, you just found it. Give us a try !